

**PowerON AVD**  
(Azure Virtual Desktop) service extends your Desktop management and security to your Virtual Desktop environment.

## SmarT Azure Virtual Desktop (AVD) Service Overview

SmarT Cloud PC (Azure Virtual Desktop) extends SmarT Desktop with secure remote access capabilities without the downsides of traditional VDI.

- Secure remote access to apps and desktop DR
- Deliver access into specialist or legacy apps
- Deploy and scale in minutes

### Includes:

- Update existing Software to new versions when provided.
- Keep operating systems up to date.
- Deploy new images to host pools on a rolling basis.
- Enact and manage image rollback when requested.
- Troubleshoot and remediate AVD specific issues.
- Update OS version in line with SmarT desktop rollout.
- Add additional groups to AVD access as requested.
- Advise on host pool capacity and resource requirements.
- Maintain and update backend automation.
- Monitor and alert customer and attempt to remediate systematic failures with connections.

# SmarT Azure Virtual Desktop

## Managed Service

USERS ARE BECOMING MORE **MOBILE** AND BUSINESSES ARE LESS TOLERANT OF DEVICE FAILURE, POWERON PROVIDES A WAY TO MAINTAIN **SECURITY**, REDUCE **MANAGEMENT** AND ENSURE **PRODUCTIVITY** WHEREVER THE USER, CUSTOMER OR PARTNER IS.



## PowerON AVD Methodology & Benefits

Our approach to Azure Virtual Desktop, is based around the automation of the image creation, deployment and updating of AVD environments to minimise manual maintenance and enable rapid expansion of platforms as required.

Using tools such as Azure Image Builder to automate image creation we are able to generate fully customised images, in a verifiable way, within a couple of hours. This means that applications and operating systems are always up to date, session hosts are always following the latest configuration and even windows upgrades can be handled quickly, with testing and rollback options depending on the customer needs.

[Find out more here](#)

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Partner

Gold Application Integration  
Gold Cloud Platform  
Gold Datacenter  
Gold Cloud Productivity  
Gold Windows and Devices



HM Government  
**G-Cloud**  
Supplier

ISO/IEC 27001 – Information  
Security Management



ISO 9001 – IT Quality  
Management



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